

# Betty Wins Terms and Conditions

## 1. Introduction

1. Before accessing or using our website, please ensure you have thoroughly read these Terms and Conditions. By opening a Player Account, you acknowledge your acceptance of these Terms and Conditions.
2. These Terms of Service, alongside all additional policies and rules, including the "Privacy Policy," constitute the full and binding agreement between you and the Betty Wins Casino.
3. These terms and conditions and the documents referred to below (the "Terms") apply to the use of the [www.bettywins.com](http://www.bettywins.com) (the "Website") and its related or connected services (collectively, the "Service"). You should carefully review these Terms as they contain valuable information concerning your rights and obligations concerning the use of the Website and form a binding legal agreement between you - our customer (the "Customer"), and us. By using this Website and/or accessing the Service, you, whether you are a guest or a registered user with an account ("Account"), agree to be bound by these Terms, together with any amendments, which may be published from time to time. If you do not accept these Terms, you should refrain from accessing the Service and using the Website.

## 2. Definitions

1. "Terms" refers to Terms of Service.
2. "Website" refers to Betty Wins' website at [www.bettywins.com](http://www.bettywins.com)
3. "Services" refers to services available on the Betty Wins website.
4. "We" or "Casino" refers to Betty Wins.
5. "You" or "Player" refers to any individual who uses any of the services provided by Betty Wins.
6. "Games" refers to the casino games offered by the Betty Wins website.
7. "Software" refers to the software Betty Wins provides for playing casino games, which is available in either downloadable or non-download forms.

### 3. Acceptance of Terms of Service

1. You are required to understand, accept, and comply with all the rules and guidelines outlined in these Terms.
2. The Casino reserves the right to modify or update its Terms at any time without prior notice. Any updates will be posted on the Website.
3. You are responsible for regularly reviewing the Terms for any changes, as they may be periodically updated.
4. All ownership, title, and intellectual property rights for content—including images, photos, animations, videos, audio, music, and text—are exclusively held by the Casino. Any duplication, redistribution, or publication of content or any part of the Website and Software is strictly prohibited.
5. These Terms represent the entire and final agreement between you and the Casino, replacing any previous agreements, understandings, or commitments, whether written or verbal. No employee, officer, or agent of the Casino, nor anyone involved in creating, producing, or delivering the Casino, may alter, modify, or waive any term of this agreement verbally. By entering the Website, opening a User Account, or accepting any cash-in, you agree to all terms set forth, as updated from time to time.
6. By accessing and using our online casino services, you acknowledge and agree to these terms and conditions:
7. **Communication Channels:** The player acknowledges and accepts that the casino may send promotional and transactional content through various communication methods, including but not limited to SMS, Email, WhatsApp, Facebook, Instagram, Telegram, and other available channels.
8. **Consent:** By participating in our online casino activities, the player gives explicit consent to receive promotional and transactional content through the aforementioned communication channels. This includes but is not limited to receiving messages, notifications, and updates related to casino promotions, account information, bonuses, and other relevant communication from us, our sister casinos and business partners.
9. **Opt-Out Option:** Players who wish to stop receiving promotional and transactional content through any or all of these communication channels can opt-out. Instructions to unsubscribe or manage communication preferences are included with each communication or can be obtained by contacting our customer support team.
10. **Responsibility:** It is the player's responsibility to ensure the accuracy and validity of the contact information provided to the casino, including up-to-date email addresses, phone numbers, and other necessary details for communication.
11. **Frequency and Content:** The player understands that the frequency and content of promotional and transactional messages may vary. While the casino will strive to provide relevant information and tailored offers, the player acknowledges that the casino cannot guarantee specific promotions or receipt of all messages due to technical or other limitations.
12. **Marketing Communication:** Unless the player has elected not to receive promotional materials, the casino may use the player's Personal Information, including email address and phone number, to send marketing communications regarding products, services and promotions from us, our sister casinos and business partners.

## 4. Eligibility to use the Casino Services

1. The following rules apply to the eligibility to participate in the Casino Games:
  1. You must be at least 18 years old.
  2. The laws in your country must allow online casino gaming and gambling. If online gambling is illegal where you live, you are not permitted to use our services. It is your responsibility to understand the laws in your area.
  3. Players from the following countries cannot place real bets: Afghanistan, Albania, Armenia, Australia, Belarus, Bosnia and Herzegovina, Bulgaria, Costa Rica, Estonia, France, French Guiana, Germany, Guadeloupe, Iran, Iraq, Israel, Kosovo, Montenegro, Macedonia, Martinique, Mayotte Reunion, Moldova, Myanmar, Netherlands, Netherlands Antilles, Pakistan, Romania, Serbia, United Kingdom, Zimbabwe, and the Union of Comoros.
  4. You must provide complete and correct information when creating your account.
  5. You cannot play if you are an employee, consultant, licensee, distributor, media partner, promoter, or retailer of the Casino, including immediate family members of such individuals.
  6. You must follow all the casino rules.
  7. You cannot play on behalf of anyone who is not allowed to play at the Casino.
  8. The Casino can restrict access to players at its discretion for any reason.
  9. You must be eighteen or older, or the minimum legal age for gambling in your jurisdiction. We may ask for proof of age at any time.
10. You must have the legal capacity to enter into a binding agreement with us. Do not access the Website or use our Service if you lack this legal capacity.
11. You must live in a place where gambling is allowed. It is solely your responsibility to ensure your use of our service is legal in your country.
12. You may not use VPNs, proxies, or other tools to disguise your real location.
13. You must be the authorized user of any payment method you use.
14. All payments must be made in good faith. You must not try to reverse a payment or take steps to have it reversed by a third party.
15. By placing bets, you accept that you could lose some or all the money deposited in the Service, and you take full responsibility for these losses.
16. When placing bets, do not use information obtained in violation of the law in your location at the time of the bet.
17. You must play only on your own behalf, as a private individual, and not for another person or for commercial purposes.
18. You must not attempt to manipulate any part of the Service in bad faith or in a way that harms the integrity of the Service or the Casino.
19. You must act in good faith toward the Service and for all bets you place.
20. Neither you nor, if relevant, your employees, employers, agents, or family members should be registered in our Affiliate program.

## 5. User Account

### 1. Setting Up a User Account

1. To play games and place bets on the Website, you need to register with Betty Wins and create a User Account first.
2. Each player is allowed only one User Account. If multiple accounts are found, all winnings may be voided. Betty Wins may close any duplicate accounts, and any bonuses or winnings could be canceled.
3. During registration, you will choose a Username and Password. You are responsible for keeping this information confidential. Any activity under your Username and Password is your responsibility.
4. If any information you provide to Casino is found to be false, the agreement with Betty Wins will be void, and you may be held responsible for any damages or costs incurred as a result.
5. Betty Wins reserves the right to request documents, such as identity proof, address confirmation, credit card copies, and/or purchase history, to process credit withdrawals, prevent fraud, and ensure financial security. If you do not provide the requested documents within 4 weeks or submit fraudulent documents, we may cancel your payout and/or close your User Account. These documents may also be requested at random to maintain account security.

### 2. Closing Your User Account

1. You may close your User Account at any time.
2. To close your account, please email [management@bettywins.com](mailto:management@bettywins.com) with your account details and request to close the account.
3. If there is a remaining balance on your account after closure, it will be refunded, minus any applicable deductions. The balance must be at least \$20 to be refunded.
4. The refund method will be at our discretion.

### 3. User Account General Rules

1. Your User Account is strictly for personal use. Commercial use of Betty Wins is not allowed. You should only play for personal and non-commercial purposes.
2. You may not allow any third party, including minors, to use your User Account to place bets or play games. You are solely responsible for any losses, costs, or expenses associated with your User Account.
3. The Casino retains the right to require account verification whenever suspicious activity is observed on the player's account. The verification process can take as long as 7 days.
4. Betty Wins is not responsible for any attempts or actions you make outside the rules provided or outside the normal course of online casino operations.
5. Betty Wins reserves the right to close or lock your User Account at any time without notice and is not obligated to give a reason.
6. The Casino reserves the right to terminate the User Account of any player found cheating, attempting to defraud the system, making untrue or harmful comments about Betty Wins, or unfairly exploiting promotions.
7. The Casino reserves the right to publicize the actions of players who cheat or defraud, including sharing their identity and email with other casinos, banks, credit card companies, and relevant agencies.

## 6. Deposit and Withdrawals

### 1. Depositing to Your User Account

1. Any funds you use to play games must be obtained legally.
2. You are not allowed to use someone else's credit card/wallet to place bets at Betty Wins.
3. Once a bet is placed, it cannot be canceled or refunded. If you lose, you cannot reclaim the money you staked.
4. The Casino reserves the right to limit or decline any wager without notice. We are not obligated to accept your bets, and in case of disputes over wagers or winnings, Betty Wins' decision is final.
5. Due to their nature, deposit limits for Bitcoin, Ethereum, Litecoin, and other cryptocurrencies do not apply. However, if you need help taking a break from gambling, feel free to contact us.
6. We do not accept crypto deposits below 0.0001 BTC, 0.001 BCH, 0.01 ETH, 180 DOGE, or 0.01 LTC. Transactions below these amounts cannot be recovered or processed to your account. If you send less than the minimum, the funds will be lost and cannot be reclaimed. Top-ups to meet minimums are also not allowed. You are responsible for making sure your crypto deposits meet the minimums of either \$15 (BTC, BCH, DOGE, LTC, ETH) or 0.0001 BTC, 0.001 BCH, 0.01 ETH, 180 DOGE, or 0.01 LTC each time you use crypto. Betty Wins is not liable if the minimum is not met and reserves the right to treat such transactions as non-recoverable.
7. The bonus provided for choosing a higher deposit option is capped at \$1,000 and has a one-time wagering requirement unless stated otherwise.
8. The extra bonus for using the suggested deposit method cannot be combined with other deposit bonuses.
9. The maximum bonus on deposits through any method for the first three transactions is capped at \$1,000 per transaction.
10. The extra bonus applies only to "clean" (bonus-free) deposits.

### 2. Withdrawing from Your User Account

1. Withdrawals must be sent to the same account from which the deposit originated. If this is not possible due to a credit card deposit, an alternative method may be required. Withdrawals from free promotions will only be sent to the last depositing method.
2. If you deposit and withdraw without wagering at least one times the deposit amount, a transaction fee up to 10% may apply, provided that it has been reviewed and confirmed that no fraud or money laundering was involved.
3. Players may request instant daily withdrawals, subject to daily and weekly limits based on their VIP class. Any remaining balance can be withdrawn in the following days or weeks in accordance with the established minimums and applicable VIP exceptions.
4. Only one instant withdrawal per player per day is allowed, and only if the deposit was made with Cryptocurrency.
5. To withdraw funds after a bonus-free deposit, you must wager the deposit amount at least once.
6. Betty Wins will pay out progressive jackpots within a reasonable period, based on the payment processor's restrictions and the player's VIP level, with full payouts completed within two years.
7. Withdrawals from any kind of cashback or other free promotions do not qualify for new cashback. Lost deposits must first cover the withdrawn amount to qualify again for cashback.
8. If requesting a withdrawal from a non-deposit bonus, a verification deposit is required if no prior deposit was made.

### 3. General Deposit and Withdrawal Rules

1. To protect both our interests and those of our payment processors, we reserve the right to withhold payments and notify authorities if we detect or suspect any fraudulent activity, deposit/withdrawal manipulation, or money laundering.
2. Betty Wins has multiple anti-fraud measures for your protection. All transactions are confidential and monitored solely for your safety. Any criminal or attempted criminal activity is reported to the relevant authorities.
3. A Cryptocurrency deposit must have at least one (1) confirmation in order to be considered valid.
4. Any material related to Betty Wins becomes void if you alter, tamper with, or attempt to forge it in any way. Any gaming or winnings during or after such acts will be voided without notice.
5. Fraudulent activities or attempts to defraud automatically void any transactions or winnings.

## 7. Bonuses and promotions

### 1. General Bonus and Promotion Rules

1. Specific rules for bonuses and promotions take precedence over the general ones stated here.
2. Each player can claim only one promotion at a time unless stated otherwise.
3. Each promotion is limited to one per player, family, address, phone number, credit card number, and shared computers (such as those in libraries, workplaces, schools, etc.) unless the casino management has granted prior approval. Verification of a player's identity might involve several forms of identification, including name, mailing address, e-mail, IP address, and credit card number.
4. The Casino, or its authorized agent, reserves the right to limit the number of bonuses given to any single participant in cases where multiple participation is permitted.
5. Promotions cannot be combined unless specifically mentioned.
6. Deposit bonuses are strictly for wagering purposes and cannot be withdrawn.
7. Funds obtained from bonuses do not contribute towards deposits.
8. Reversed cash-in amounts cannot be used to claim bonuses.
9. Before claiming any coupon, your User Account **balance must be below \$1**.
10. You must play through your current deposit, bonus, or free promotion before making a new deposit or claiming a bonus or free promotion. Your balance must fall below \$1 before you can deposit or claim another bonus or free promotion.
11. A minimum deposit of \$15 is required to be eligible for any free promotion unless specified otherwise in the promotion.
12. Previous balances in your User Account cannot be used to meet wagering requirements.
13. Withdrawals cannot be made for amounts lesser than the bonus.
14. Upon requesting a withdrawal, any amount up to the equivalent value of the deposit bonus will be deducted from your balance or winnings before settlement. This means if you deposit \$500, get a \$250 bonus, and meet all wagering requirements, a withdrawal request should be made for an amount less than the bonus received.
15. Any winnings from games like 777 slot, baccarat, craps, pontoon blackjack, roulette, sic bo, or any Live Dealer games will be withheld if the bonus was wagered on these games. This applies to any amount exceeding your original deposit.
16. The casino provides bonuses to support players. However, they are not meant for "bonus hunters" or "bonus abusers". Accounts will be reviewed, and any account deemed as a "bonus hunter" or "bonus abuser" will have future bonuses and promotions restricted.
17. Transaction records and logs may be reviewed by the casino or its authorized agent for any reason. Any strategies deemed abusive may result in the revocation of promotional entitlements and restrictions on eligibility for promotions. This also extends to refusing or rescinding bonuses for any reason, including player abuse.

### 2. WELCOME BONUSES, FREE MONEY NO DEPOSIT BONUSES, or MATCH BONUSES

1. Welcome bonuses are accessible for claiming and withdrawing only to players from the following countries: United States, Canada, Italy, New Zealand, Norway, and Sweden.
2. Eligibility for bonuses and promotions is restricted to players from Australia, Estonia, Greece, Latvia, Kyrgyzstan, Kazakhstan, Lithuania, Belarus, Ukraine, United Kingdom, Russia, Uzbekistan, Poland, Moldova, Tajikistan, Netherlands, Netherlands Antilles. cannot redeem or make withdrawals on certain bonuses. All other territories not mentioned can redeem and make withdrawals on certain bonuses after making one successful deposit at the casino. However, players from Thailand, Austria, Sri Lanka, Slovenia, and Turkey may not be eligible for certain bonuses.
3. Tournaments, Progressive Games, 777 slot or any Live Dealer games cannot be played with casino bonuses unless stated otherwise.
4. All disputes will be resolved by the Casino's decision, which will be considered final.
5. Once a bonus is claimed, its terms become immediately effective and remain so until a new deposit or bonus is processed, and after the bonus has been cleared from your balance. This also applies if your playable balance falls below \$1, or if you deposit on top of your existing bonus balance. Any violations of the terms may result in all winnings being voided.
6. Please note that all minimum deposit amounts are set in USD (United States Dollars). You must check in the cashier for the minimum amount required in your currency before making your deposit.
7. A maximum of one free promotion **may** be redeemed between deposit-free bonuses.
8. No consecutive payouts are allowed from free promotions without making a deposit in between.
9. The right to decline to provide any/all bonus(es) to players who have received an un-proportionate level of bonuses based on their bonus release to deposit ratio is reserved. This rule will not affect the player's existing balance/bonus.
10. All coupon codes have an expiration date. Please ensure you use the coupon code before it expires. All coupons are valid for up to 7 days from the day they are redeemed.

### 3. New User Welcome Bonus:

1. The stipulations described here govern the complimentary welcome bonus for new users established upon the inauguration of a fresh user account,
2. Should you receive a bonus not contingent on deposit (free chips), a wager of thirty times the free chip's value is requisite unless stated otherwise.

3. A single free chip is credited per individual, family, household address, email address, credit card number, and both individual and communal computing systems (such as a university, fraternity, school, public library, or workplace).
4. If you have previously capitalized on any Welcome Bonus, subsequent Welcome Bonuses are not accessible to you.
5. To proceed with any withdrawal from the New Signup Bonus, a verification deposit is essential. Failure to make this verification deposit within 7 days of receiving the New Signup Bonus will result in the forfeiture of all winnings and bonus amount without pre-notice.
6. Upon meeting your wagering requirements, any remaining balance exceeding your maximum cashout limit will be automatically removed from your account.

#### 4. **Procedure for Cashing in a Coupon:**

1. Sign into your User Account
2. Select the CASHIER option.
3. Choose REDEEM COUPON
4. Input the coupon code in the provided rectangular window and select REDEEM.
5. Click on DEPOSIT.
6. Your bonus and deposit will be credited to your User Account.

#### 5. **Standard Deposit Coupon Regulations**

1. To cash out wins from a deposit bonus, a Player must bet the deposit plus the bonus amount fifteen times, unless otherwise stated (wagers on 777, baccarat, craps, pontoon blackjack, roulette, sic bo or any Live Dealer games are excluded). For instance, with a \$300 deposit and a bonus of \$100, you are required to wager an aggregate of \$6,000 (excluding wagers on 777, baccarat, craps, pontoon blackjack, roulette, sic bo, or any live dealer game) to initiate a withdrawal.
2. Every coupon code may be applied to a single deposit. More than one coupon code per deposit is not permissible.
3. Each coupon code can only be redeemed once. After a coupon has been utilized, it becomes void for the next redemption.
4. All coupon codes come with an expiry date. Please ensure you use the coupon code before it expires. All coupons are valid for up to 7 days after being redeemed.
5. Upon satisfying your wagering prerequisites, any surplus beyond your maximum cashout limit will be automatically deducted from your account.
6. To ensure equitable gaming conditions, the maximum allowable bet when using a deposit coupon is \$/€20, unless the promotion explicitly permits a different amount. Bets over this limit, will lead to the removal of any winnings from the promotion. The maximum permitted bet amount for Buy Feature games is \$/€20. Exceeding this limit may result in the forfeiture of winnings.

#### 6. **Standard Free Spin Coupon Guideline:**

1. You are obliged to wager forty times the value of the free spin winnings unless stated otherwise.
2. You may withdraw a minimum of \$50 and a maximum of \$50 from free spin winnings unless stated otherwise in the promotion.
3. Once your wagering requirements are met, any excess beyond your maximum cashout limit will automatically be deducted from your account.
4. Every coupon code has an expiration date. It is important to use the coupon code before it becomes invalid. All coupons are valid for up to 7 days after being redeemed.

#### 7. **Standard Free Chip Bonus Protocols**

1. You are mandated to wager twenty times the value of any free chip bonus, unless otherwise indicated in the promotion.
2. You may withdraw a minimum of \$50 and a maximum of five times the value of the free chip bonus unless otherwise stated in the promotion.
3. Upon meeting your wagering requirements, any remaining balance exceeding your maximum cashout limit will be automatically removed from your account.
4. Each coupon code has a set expiration date. Be sure to use the coupon code before its expiry. All coupons are valid for up to 7 days after being redeemed.

#### 8. **Standard Complimentary Point Terms**

1. Complimentary Points, or "Comp Points," can be converted into real money at a rate of fifty Comp Points equating to \$1. You must have amassed at least fifty points to be eligible for Comp Point redemption.
2. "Complimentary Points" ("Comp Points") can only be accumulated by playing with a real money balance.
3. Bonus play is not eligible for earning Comp Points.
4. If your playable balance is above \$1, you are prohibited from redeeming Comp Points.
5. Comp Points cannot be redeemed if you have a pending withdrawal.
6. You cannot blend redeemed Comp Points with other deposit or coupon balances.
7. The cashout limit for redeemed Comp Points is twenty five times the redeemed amount.
8. Please note that you can redeem up to \$20.00/2,000 comp points a day unless otherwise stated.
9. Complimentary Points" ("Comp Points") are eligible for conversion into free tokens.
10. The conversion rate for "Comp Points" into free tokens is specified in the terms of each individual coupon.

#### 9. **Standard Cash back Bonus Rules**

1. Your User Account balance must be below \$/€ 1 in order to claim a cash back.
2. You may claim as many cash back promotions as you wish (unless your User Account has been excluded from participating in bonus promotions).
3. Any balance remaining after a cash back withdrawal, will be removed.
4. You must contact the Casino to receive your cash back.

5. Cashbacks cannot be credited on deposits older than 7 days.
6. You may only claim a cash back on lost bonus free deposit.
7. Min cashback amount that can be processed is set to \$5
8. Only lost deposits since last withdrawal or cash back are eligible for a cash back promotion (which ever comes last on account).
9. Any withdrawal made from received cashback or any other free promotion, including free tournament bonus rewards (cash tournament rewards excluded), will not be eligible for a new cashback. The withdrawn amount must first be covered by lost deposits before the account becomes eligible for cashback again.
10. Deposits used to wager on restricted games (777 slot, baccarat, craps, pontoon blackjack, roulette, sic bo or any Live Dealer games ) are not eligible for a cashback.
11. Should you wager any amount on Blackjack or any 21 games, your cash back is halved.
12. Any amount used from a bonus free deposit to enter a tournament (Buy-in, Add-on or Re-Buy) will be subsequently deducted from qualifying amount for cashback.
13. Deposits used to transfer funds to Live Dealer are not eligible for a cashback, regardless of whether Live Dealer games were played.
14. Fortnightly Cashback will be processed every 14th and 28th of the month.

#### 10. **Terms for Players Excluded from Bonuses**

1. Should a player who is disqualified from bonuses participate and profit from promotions or money bonuses, they will be obstructed from doing so by the Casino's automated system.
2. In cases where a player attempts to manipulate the system or engages in dishonest practices, they will face immediate suspension and forfeiture of all bonuses, winnings, and associated privileges.

#### 11. **Bonus Collusion**

1. The Casino reserves the right to suspend your account, pending an investigation, should there be reasonable grounds to suspect involvement in any form of collusion, syndication, or fraud during your interaction with the casino platform, website, and/or systems.
2. We also reserve the right to withhold part or all your account balance, terminate your account permanently, and recover from your account the sum of any winnings, pay-outs, or bonuses that have been influenced by any of the following activities:
3. **Collusion:** The concerted effort of two or more individuals aiming to gain an unjust edge over the software and other players by pooling funds, thereby artificially increasing available bankroll through multiple bonus awards. This behavior seeks to maximize the probability of significant slot winnings while ensuring the pay-out is distributed to one of the colluding members, compromising the winning potential of other players at the casino.
4. **Syndication:** It comes to our notice that you belong to or form part of a syndicate, club, or group where players are given strategies for advantage play to create positive expectancy scenarios via promotional offers.
5. **Exploitation** of a fault, loophole, or error in our software or any third-party software provided for the services under this agreement. We learn that you have been found guilty of fraudulent or collusive behavior at another online gaming business, which includes chargebacks, collusion, or criminal activities. We find out that you have made fraudulent chargebacks, denied transfers, deposits, and purchases to your account. Use of automated play software such as 'bots' or any type of simulation tools or systems designed to provide an unfair advantage over the casino.
6. The original deposit or User Account balance, whichever is the lesser amount, will be credited back to the User Account from which the deposit originated. The original deposit may be withdrawn at a minimum of \$50 unless stated otherwise.
7. As a player at this Casino, you agree not to collude or attempt to collude or intend to be part of, directly or indirectly, a collusion scheme that involves sharing winnings between selected players, sharing funds, or working towards a mutual end goal while benefiting from multiple acquisition incentive offers to the detriment of other players not involved in the collusion. You also agree to inform the Casino if you suspect a player is colluding or planning to collude with other players. You further agree that you are not part of a syndicate or group engaging in advantage play strategies.
8. We will thoroughly investigate any case where we suspect fraudulent activity, collusion, syndication, or illegal activity. We also reserve the right to inform our business units, processing companies, electronic payment providers, or other financial institutions we use, about your identity and any suspected unlawful, fraudulent, or improper activity.

## 8. Game Rules

1. The Casino's game server has been checked by an independent accounting firm and confirmed to offer fair odds and follow relevant laws and regulations.
2. The Casino has the right to change, remove, or replace any Game at any time, including updating prices, features, specifications, capabilities, functions, or other aspects of its Services and Games.
3. You agree to accept the results of all Games as they appear in the client application from the Casino's game server and understand that the Casino's random number generator software decides the outcome of the Games.
4. The Casino may limit Players to only one pending Game (games that have been quit without action from player) at a time.
5. If a pending Game is left inactive for 30 days without any action from you, the Casino has the right to end the Game.
6. The Casino keeps a record of gameplay activity and can provide details for the past 30 days.

## 9. Privacy Policy

1. Upon signing up, we will ask for some personal information, like your first and last name, home address, email address, and phone number.
2. We promise not to sell, give away, or share your personal information with any third parties. We will only share your information if required by law or by any authority in charge.
3. Your personal details and identity will stay private, and we will not share any of your betting information.
4. Any communication between you and the Casino is private and should not be shared or posted online.
5. We may request verification documents during your first withdrawal and occasionally thereafter to ensure account security. The specific documents required depend on whether account or credit/debit card verification applies:
  1. Account verification:
    1. The front and back of your ID, driver's license, or passport
    2. A selfie holding your ID, driver's license, or passport.
  2. Credit/debit card verification:
    1. The front and back of any credit or debit cards used to make deposits at the Casino.
    2. A utility bill (for example, gas, electricity, water, or telephone) showing your name and the address registered with us. If you do not have a utility bill in your name, you may provide a bank statement instead.
    3. A selfie holding your card.
6. The Casino reserves the right to ask the Player's registered financial institution to provide information about the Player, if necessary.

## 10. Complaints

1. If you have any complaints, please reach out to our support team, available 24/7 through email, live chat on our website, or by emailing our management directly.

## 11. Limitations of Liability

1. The Casino is not responsible for any issues caused by hardware (yours or the Casino's), network, phone line, system, or Internet malfunctions.
2. If there are problems with game hardware, server errors, rule enforcement, the random number generator, or any human errors by the Casino or its partners, the Casino is not responsible for any winnings that arise from these issues. Winnings from any such error will be forfeited. In case of a dispute over a wager or winnings, the Casino's decision is final.
3. You agree to protect the Casino, its software providers, and all related partners, including their teams, advertisers, media partners, and affiliates, from any legal claims, demands, costs, or penalties that may arise due to your use of the Website, the Games, any gaming activities, or any winnings you receive from us.

## 12. Restricted Use

1. You must not use the Service:
  1. If you are under 18 years old (or below the legal age in your location) or if you cannot legally agree to the terms. This also applies if you are acting for, or on behalf of, someone under 18 (or below the legal age in your location).
  2. If you live in a country where online gambling is prohibited for residents or any person within that country.
  3. To gather nicknames, email addresses, or other information about other users (for example, by sending spam or linking to the Service without permission).
  4. To disrupt other users or interfere with the normal operation of the Service.
  5. To promote ads, affiliate links, or other types of solicitation, which may be removed from the Service without notice.
  6. In any way that could be seen as an attempt to cheat the Service or other users, or to team up with others to gain an unfair advantage.
  7. To copy or misuse our betting odds or violate any of our intellectual property rights.
  8. For any illegal activity.
  9. You cannot sell or transfer your account to anyone else, and you cannot acquire an account from someone else.
  10. You cannot transfer funds between player accounts in any way.
  11. We may terminate your account immediately if you use the Service for unauthorized purposes, and legal action may be taken if necessary.
  12. Employees of the Company, its affiliates, or family members are NOT allowed to use the Service for real money without approval from the Company Director or CEO. If such activity is found, the account will be terminated, and any bonuses or winnings will be forfeited.

## 13. Matters Beyond Our Control

1. We are not responsible for any delay or failure in providing the Service due to events beyond our control, even when reasonable preventative measures are taken. This includes natural disasters, strikes, power outages, actions by governments or authorities, issues with telecommunication services, or delays caused by third parties. We are not liable for any loss or damage you may experience because of these events. In such cases, we may cancel or suspend the Service without any responsibility to compensate for any impact this may have on you.

## 14. Fraud

1. We will pursue legal action against any Customer involved in fraud, dishonesty, or criminal acts. If we suspect any of these, we will withhold payments. The Customer must cover all costs, losses, or damages we incur, including any loss of profit, business, or reputation, which result directly or indirectly from the Customer's fraudulent, dishonest, or criminal actions.

## 15. Intellectual Property

1. Any unauthorized use of our name, logo, trademarks, trade names, or any associated branding, including copying, modifying, or distributing our content without permission, will lead to legal action against you.
2. You agree not to use any automatic or manual tools to monitor, scrape, or copy web pages or any content within the Service. Any unauthorized use or copying may result in legal consequences.
3. Ownership of Technology and Systems: The company exclusively owns all rights to its service, including its technology, software, business systems, and odds. This means users do not have any ownership rights to these elements, which are provided solely as part of the service for users to access and use under specific terms.
4. Commercial Use Restrictions on Profiles: Users cannot use their profiles for any commercial purposes. This includes promoting or selling products or services, such as selling a status update to an advertiser, on the platform.
5. Nickname Selection and Reclaiming Rights: When creating an account, users can select a nickname. However, the company reserves the right to remove or reclaim any nickname if it is found to be inappropriate, misleading, offensive, or infringing on the brand. This measure ensures that all names remain suitable and do not violate any terms.

## 16. Your License

1. Limited License for Personal Use: The company grants users a non-exclusive, limited, non-transferable, and non-sublicensable license. This license allows users to access and use the service strictly for personal, non-commercial purposes. The license is not permanent; it terminates if the user no longer abides by the terms or if the agreement ends.
2. Restrictions on Modification and Redistribution: Users are not allowed to modify, publish, sell, or redistribute any part of the service, its content, or its software. This includes any attempt to alter, combine, or extract data from the service (such as through screen scraping or reorganizing data). The only exceptions are specific permissions explicitly granted in the terms or on the website.
3. Prohibited Actions with Content and Data: Users cannot modify or alter information from the service or combine it with other data. For example, they may not scrape data or reorganize it for display elsewhere.
4. Consequences of Non-Compliance: Violating these terms may infringe on the company's or third parties' intellectual property rights. Such violations could lead to legal consequences, including civil liability (like damages) or criminal prosecution.

## 17. Your Conduct and Safety

1. For the safety and integrity of our Service and all its users, any content posted, or behavior conducted on the Service that is unlawful, inappropriate, or undesirable is strictly prohibited ("Prohibited Behavior"). If you engage in Prohibited Behavior, or if we determine, at our sole discretion, that such behavior is occurring, we may immediately terminate your Account or your access to the Service without prior notice. Legal actions may be pursued by other users, third parties, law enforcement, and/or us in response to such behavior.
2. **Prohibited Behavior includes, but is not limited to, using the Service to:**
  1. Share or promote information that is knowingly false, misleading, or illegal.
  2. Engage in illegal activities, including promoting criminal actions, violating privacy or rights of other users or third parties, or spreading computer viruses.
  3. Harm minors in any way.
  4. Share content that is illegal, harmful, threatening, abusive, defamatory, obscene, violent, hateful, or otherwise offensive or objectionable.
  5. Share content you do not have the right to distribute under any law or agreement, including content that infringes on intellectual property rights.
  6. Transmit software viruses or code intended to disrupt or alter the Service, its presentation, or any related systems.
  7. Interfere with or disrupt the Service, including intercepting or altering communication protocols, using cheats or hacks, or software that collects information from the Service.
  8. Retrieve or index information from the Service using automated tools like robots or spiders.
  9. Engage in activities that, in our sole discretion, could result in fraud or scams affecting another user.
  10. Transmit unsolicited advertising, junk mail, instant messages, chain letters, pyramid schemes, or other forms of solicitation.
  11. Create Accounts on the Service through automated means or under false or fraudulent pretenses.
  12. Impersonate another user or third party or engage in any activity we consider to be against our business principles.
3. This list of Prohibited Behaviors is not exhaustive and may be updated at any time. We reserve the right to investigate and take appropriate actions as deemed necessary, including removing content and/or terminating accounts, if we find Prohibited Behavior or if a user knowingly permits it, with or without prior notice.

## 18. Links to Other Websites

1. Our website includes links to third-party websites that we neither maintain nor control. These links are provided solely for the convenience of our customers and have not been reviewed by us for accuracy or completeness.
2. The presence of these links does not imply any endorsement or affiliation with the linked sites, their content, or their owners.
3. We do not have control over or responsibility for the availability, accuracy, completeness, accessibility, or usefulness of these third-party websites. Therefore, we recommend taking standard precautions when visiting these sites, such as reviewing their privacy policies and terms of use.

## 19. Assignment

1. You cannot transfer your rights or responsibilities under these terms to anyone else without our written consent, though we will consider requests fairly. We, however, may transfer our rights or duties to another party without your consent, if they provide a similar quality of service. If we do, we will inform you by posting a notice on the service.

## 20. Severability

1. You cannot transfer your rights or responsibilities under these terms to anyone else without our written consent, though we will consider requests fairly. We, however, may transfer our rights or duties to another party without your consent, as long as they provide a similar quality of service. If we do, we will inform you by posting a notice on the service.

## 21. Terms Violation

1. If any part of these Terms is found unenforceable or invalid by a competent authority, that part will be adjusted to reflect its original intent as much as the law allows. This will not impact the validity or enforceability of the other parts of these Terms.

## 22. General Provisions

1. **Term of agreement.** These Terms shall remain in full force and effect while you access or use the Service or are a Customer or visitor of the Website. These Terms will survive the termination of your Account for any reason.
2. **Gender.** Words importing the singular number shall include the plural and vice versa, words importing the masculine gender shall include the feminine and neuter genders and vice versa and words importing persons shall include individuals, partnerships, associations, trusts, unincorporated organisations and corporations.
3. **Waiver.** No waiver by us, whether by conduct or otherwise, of a breach or threatened breach by you of any term or condition of these Terms shall be effective against, or binding upon, us unless made in writing and duly signed by us, and, unless otherwise provided in the written waiver, shall be limited to the specific breach waived. The failure of us to enforce at any time any term or condition of these Terms shall not be construed to be a waiver of such provision or of the right of us to enforce such provision at any other time.
4. **Acknowledgment.** By hereafter accessing or using the Service, you acknowledge having read, understood and agreed to each and every paragraph of these Terms. As a result, you hereby irrevocably waive any future argument, claim, demand or proceeding to the contrary of anything contained in these Terms.
5. **Language.** In the event of there being a discrepancy between the English language version of these rules and any other language version, the English language version will be deemed to be correct.
6. **Governing Law.** These Terms are governed exclusively by the law in force in the state of Anjouan in the Union of Comoros.
7. **Entire agreement.** These Terms constitute the entire agreement between you and us with respect to your access to and use of the Service, and supersedes all other prior agreements and communications, whether oral or written concerning the subject matter hereof.